



Amalgamated Transit Union Local 1724
Representing Para Transit Workers (HandyDART)
Metro Vancouver, British Columbia, Canada

March 17, 2009

best books inc.
1070 – 1200 W. 73rd Ave
Vancouver, B.C.
V6P 6G5

Dear Maike, Jane, Gemma, Sherry, Rainer, Yvonne, and Nadja:

This letter is a testimonial to all the wonderful staff at best books from some very appreciative fans. As the financial secretary of Amalgamated Transit Union Local 1724, I, Gary Wellwood, wish to take this opportunity on behalf of Dave Watt, president and business agent, of our local, to say a heart-felt thank you to Maike and staff for taking such good care of us. What a pleasure it has been for our members to have such a compassionate and competent bookkeeping/accounting team who patiently met all our needs over the years!

A service sector based business is deemed successful largely by the quality of the people it has employed. At best books it is evident to me that this quality has not been underestimated when developing and staying on top of the game.

I particularly want to acknowledge Jane Cobbler for being the professional she is with everyone who is fortunate enough to have met her. Jane makes you feel good and leaves the people she has touched feeling a little more joyful. Her leadership qualities, and the respect she shows everyone around her give us all a sense of being in very good hands.

It is with these thoughts and memories forever in my heart, that I say good-bye to all. We at ATU Local 1724 are bringing our bookkeeping and office space together finally after growing from just over 100 to over 500 members. Jane has invited us to contact her and Maike should we need assistance to get things rolling and this gesture is not taken for granted by our executive. It is a further example of just what best books is all about...great people...great service...thank you all once again.

Sincerely,

Gary Wellwood
Financial Secretary
Amalgamated Transit Union
Local 1724